Join us in Prague.





Are you passionate about travelling?
Do you want to work for a multicultural company in the heart of Europe? Can you deliver high quality customer service?

BlueLink International CZ is an international customer service center located in Prague and part of the Air France-KLM Group. We provide remote support on booking of flight tickets, loyalty programs, luggage claims and other customer services to our <u>airline clients</u>.

JOB DESCRIPTION

- Provide service to our customers (pre and post flight customer support)
- Represent the brand and the values it shares
- Communicate with passengers via phone and e-mail in English and French
- Create a personalized contact and make sure to reply to each customer's questions and concerns

JOB REQUIREMENTS

- Fluency in French and ability to communicate in English
- Customer oriented attitude
- Empathy, professionalism, adaptability, flexibility
- Experience within the tourism sector is an advantage but not mandatory
- Other European languages are welcomed

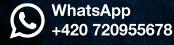
BENEFITS

- Full paid training program
- Flight tickets for you, your legal spouse and children (you only need to pay for airport taxes), free language courses, fitness center and swimming pool access & meal tickets
- 23 paid days off and possibility of career growth
- Modern and multicultural environment located in the center of Prague

If you are interested, please send your CV to HR@bluelinkservices.cz

Starting salary from 27.000 CZK + bonuses per month*
*Salary may differ based on language skills, experience, etc.

If you have experience with ticketing system (Amadeus, Galileo etc.) starting salary **up to 37.000 CZK** (1370 EUR) per month.





BlueLink Careers



@BlueLinkCareers