

Join us in Prague.

BLuelink
Humanly DIGITAL



Are you passionate about travelling?
Do you want to work for a multicultural company in the heart of Europe? Can you deliver high quality customer service?

BlueLink International CZ is an international customer service center located in Prague and part of the **Air France-KLM Group**. We provide **remote support** on booking of **flight tickets**, loyalty programs, luggage claims and other **customer services** to our airline clients.

JOB DESCRIPTION

- Provide service to our customers (pre and post flight customer support)
- Represent the brand and the values it shares
- Communicate with passengers via phone and e-mail in English and French
- Create a personalized contact and make sure to reply to each customer's questions and concerns

JOB REQUIREMENTS

- Fluency in French and ability to communicate in English
- Customer oriented attitude
- Empathy, professionalism, adaptability, flexibility
- Experience within the tourism sector is an advantage but not mandatory
- Other European languages are welcomed

BENEFITS

- Full paid training program
- Flight tickets for you, your legal spouse and children (*you only need to pay for airport taxes*), free language courses, fitness center and swimming pool access & meal tickets
- 23 paid days off and possibility of career growth
- Modern and multicultural environment located in the center of Prague

Starting salary from 27.000 CZK + bonuses per month*


**Salary may differ based on language skills, experience, etc.*

If you have experience with ticketing system (Amadeus, Galileo etc.) starting salary **up to 37.000 CZK** (1370 EUR) per month.

If you are interested,
please send your CV to
HR@bluelinkservices.cz

 **WhatsApp**
+420 720955678

 **BlueLink Careers**

 **@BlueLinkCareers**

www.bluelinkservices.com

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