

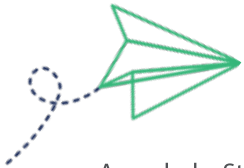


Welcome to

Pontica Solutions

The voice of your business

An award winning BPO company, founded in 2015 by experienced professionals in the industry, that offers great opportunities for young and dynamic people.



A One Stop Shop BPO & ITO provider specializing in delivering high customer satisfaction in 30+ languages.

Awarded a Stevie® in 2017 for best startup of the year for employee engagement, development programs and promoting women to executive positions.

PEOPLE
COME FIRST

TRANSPARENCY

WORK + FUN

EXCELLENCE

CHALLENGE
YOURSELF

WHAT WE DO:

- ⇒ **Building from scratch multichannel customer solution teams with high engagement.**
- ⇒ **IT Support and Development - upgrading our teams with new technologies.**
- ⇒ **Sales and Retention Solutions with the best sales trainings in the industry.**
- ⇒ **Voice of the customer, Customer satisfaction, Reporting analysis.**

WHAT WE OFFER:

- ⇒ **Dynamic workplace and job safety**
Stable occupation, permanent labor contracts, friendly environment.
- ⇒ **Flexible working hours**
4, 6 and 8 hour work day.
- ⇒ **Personal development**
Various career opportunities, empowerment of experienced agents, coaching and training.
We keep our promises!
- ⇒ **Language perfection**
Work with us and improve your spoken and written language skills.
- ⇒ **A positive environment**
The well-being of our employees is top priority.
- ⇒ **Family spirit**
Friendly and approachable management team.

FOLLOW US

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Pontica Solutions
#WEGROWTOGETHER