

Job offer details : Customer Application Consultant

Recruiter	OMP
Address	Rua Bandeira Paulista, 275 - cj 91
City	São Paulo - SP
Reference	25D1740518131
Title of the Offer	Customer Application Consultant
Description of the mission	As a Customer Application Consultant, your mission is to keep our OMP solution up and running for customers and to support all key-users with your knowledge. You improve our customers' experience by providing excellent, professional, and efficient service.
	<p>You are responsible for:</p> <p>Clearly and professionally communicating your implemented solution to customers in fluent English.</p> <p>Maintaining the Customer Application Knowledge Base with the customized functionality, troubleshooting guide, and practical how-to documents.</p> <p>Preparing clear and structured input on tickets that need support from the colleague with the most suitable expertise.</p> <p>Keeping a clear overview at all times, smartly dividing your time, and switching between priorities.</p>
Type of contract	CDI
Teleworking	Tidak ada teleworking
Profile	Procurement / Logistics
Description of the company	We are OMP, a game changer that optimizes supply chains of the world's leading companies with our very own smart software and services. We offer much more than just software. We combine cutting-edge technology with expert advice based on in-depth knowledge of your industry.
Location code	European Union
Country	Brazil
Profile description	<p>We are looking for someone who meets the following qualifications:</p> <p>A master's degree (or similar by experience) with a strong interest in IT.</p> <p>A passionate problem solver and out-of-the-box-thinker.</p> <p>Fluent in English.</p> <p>An analytical mind, and a desire to investigate in detail.</p> <p>A passion for building and maintaining a good long-term relationship with customers.</p> <p>A team player who can also work independently.</p> <p>The ability to work in a structured way and follow procedures, while simultaneously searching for continuous improvement.</p> <p>Bonus points if you have:</p> <p>Knowledge of an additional language, such as Dutch, French, or German.</p> <p>Interest in supply chain planning.</p>
Sector	SSI - IT - Software editor