

Partenaire	
Référence	20D1591666327
Titre	Customer Business Solutions Specialist
Description du poste	<p>Bolloré Logistics Philippines is looking for a young and motivated fresh graduate to work as Customer Business Solution Executive. Being part of the operation control team, the job will consist of development of the customer process on an end to end basis from the commercial agreement to the operation requirement and invoicing to customer.</p> <p>The goal of this position is to ensure operation excellency and bring the best quality service to the customer by enhancing communication and collaboration between all the different players of the company.</p> <ul style="list-style-type: none"> - Coordinate with the different stakeholders on the different customers and operational requirements (Commercial / operational / financial) - Organize the customer process with the different requirements - Define the system requirements (operational system / tracking system) - Synthetize the information in a Customer operational SOP and cascade it to operation - Define Customer KPIs and monitoring process - Support OMC in the analysis, formalization, harmonization of operational procedures with close reference to system functionalities for optimization of its efficiency. - Generate Operational reports for close monitoring of progress and actions taken. - Support in the monitoring of Credit Notes issued, Financial Adjustments and Negative Files.
Type de contrat	Emploi
Métier	Achats / Logistiques
Société	Bolloré Logistics Philippines Inc.
Description de la société	<p>Bolloré Logistics is a global leader in international transport & logistics. Constantly adapting to its customers' changing needs, the company has enriched its expertise to become a tier-one supply chain partner and one of the top 8 transport and logistics companies in the world with the largest integrated logistics network in Africa. Bolloré Logistics delivers custom-fit solutions with a high added value that draw on an in-depth experience and understanding of different industries, as well as the constant quest for improvement and optimisation that is central to the company's own culture and values.</p> <p>Bolloré Transport & Logistics brings together four traditional businesses of the Bolloré Group. Bolloré Ports, Bolloré Logistics, Bolloré Railways and Bolloré Energy are four areas of business and expertise that now work together to satisfy our global clients. Bolloré Transport & Logistics makes all of its areas of expertise available to its clients, including construction and operation of port terminals and railway lines, freight forwarding and Oil logistics, based on the expertise of 36,000 employees in 105 countries.</p> <p>Bolloré Logistics matches the needs of import and export companies around the world, providing complex supply chain management solutions for major groups and international shipment services for SMEs. Its global offer is built around its comprehensive and integrated expertise in five services:</p> <p>Multimodal Transport / Customs and Regulatory Compliance / Logistics / Global Supply Chain / Industrial Projects</p>
Pays	Philippines
Profil recherché	<ul style="list-style-type: none"> □ Graduated of Engineering or any related Logistics Course □ 2-3 years work related experience □ Project management tools (PDCA, RACI,...) □ Lean management □ Process oriented □ Initiative □ Think out of the box □ Results oriented

- Microsoft office (Excel) proficiency
- Communication & interpersonal skills
- Presentation skills

Expérience Débutant (-3 ans)

Secteur Transports

Langues Anglais

Tagalog