

Détail de l'offre : Solutions Project Leader - Industry

Partenaire	EVERIS SPAIN SL
Adresse	Rue de Spa 8
Code postal	1000
Ville	Bruxelles
Référence	19D1572349452
Titre	Solutions Project Leader - Industry
Description du poste	Are you looking for the next step in your career? Join everis!

We are currently looking for a Solution Project Leader to join our fast-growing team in Brussels in the Industry sector, with the following characteristics:

Main Responsibilities:

- * Project Manager - Key role for the client - Service Delivery expertise - Business Developer
- * Working on a key global account in the retail industry, you operate within an outsourced IT service desk framework, where you act as Project Manager. Leading several transformation projects in parallel, you translate the client's Business requirements into actions and set the benchmarking baseline to measure the improvement of the service delivery.
- * You support the analysis of the existing Service Delivery operations and of the escalation procedures to level 2, 3 of the requests, you identify pain points, structural bottlenecks and improvement opportunities.
- * You propose the best approach to tackle all challenges effectively (process, organization, tools, methods, costs etc..), and identify the best methodology to deploy change effectively and bring the expected impact.
- * You manage the work plan, activities and deliverables of the projects, ensuring on-time, on-budget and excellent quality deliverables.
- * You coordinate a mixed team of consultants, technical experts and external partners.
- * You engage with client's teams at every level in meetings and workshops, and you ensure the work delivered meets their expectations and effectively solve their challenges.
- * You develop long term relationships with your client, based on a qualitative contact and a good delivery, and are able to detect new needs for transformation projects.

Requirements:

- * Excellent problem-solving skills - Result-oriented - Great communicator - Business knowledgeable
- * You have preferably a Master's degree in Business Engineering, Engineering or Computer Science
- * You have at least 7 years of post-graduation professional experience in consultancy or Service delivery. Especially valuable is your experience in implementing ITIL practices, Service desk processes, business and operational transformation.
- * You have a good understanding of business/IT alignment issues in transformation programs in a multi-partner outsourced environment.

*You have experience in outsourcing environments, for instance as a transition manager, transformation manager or Service Delivery manager

*You have experience with products and services companies (retail, supply chain, manufacturing, transportation or FMCG).

*You are an effective team leader, sharing knowledge and fueling the motivation of consultants

*You show both analytical skills and hands-on pragmatism in the execution

*You have excellent communication skills, you are fluent in English, both written and spoken, and proficient in French.

*You are willing to travel in Western Europe for the duration of the project, with possible temporary relocation (4/7).

Our offer:

* A challenging position with a direct impact in a growing company

* Beyond the scope of your project, you are part of dynamic and multicultural team actively building a growing and modern company, open minded, open to diversity, with strong entrepreneurial culture.

* You have the autonomy and freedom to fill in your job and develop your career path within the company. A competitive salary package with a company car.

* You report to the Head of Industry sector, based in Brussels.

We at Everis make the difference by being close to our clients, exceeding expectations, managing proactively our projects and customers and focusing on quality and selecting employees with the right mindset to make our company grow. The Group has the ambitious goal to position within the TOP 3 worldwide.

We offer a career in a fast growing company with lots of professional development opportunities and an attractive salary package including company car and fringe benefits.

Type de contrat

Emploi

Métier

Direction (générale, business unit) / Stratégie

Description de la société

Everis (www.everis.com) is a dynamic, growing and ambitious consulting, IT and professional services firm. We employ worldwide more than 24,500 people and keep on growing, with a 20% annual growth on average. everis is part of NTT Data, the 6th biggest IT Service Company in the world with more than 100.000 professionals and a turnover of more than 15 billion euros.

The Belgian office was set up in 2010 and currently we have more than 700 people working for the European Institutions and in the Private Sector (Banking, Insurance, Industry). Areas of expertise are business consulting, implementation, infrastructure services, ITO and BPO.

Localisation

Brussels

Pays

Belgique

Expérience

Expérimenté (3-10 ans)