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| Partenaire | |
| Référence | 22D1642492485 |
| Titre | Operations Field Representative Test Cells |
| Description du poste | <ul style="list-style-type: none"> * Develop and maintain strong and long-term relationships with customers * Develop and maintain local suppliers and partners network. * Build an effective communication on on-going projects between Safran TC offices and customers, suppliers/partners in order to maintain stakeholders' cohesion and achieve project commitments, and enable the projects performance: <ul style="list-style-type: none"> -□Design phase: attend design reviews and technical meetings to make sure interfaces with customers are defined and well understood. Ease communication and contribute to find agreement in case of conflicts or misunderstanding. -□Manufacturing phase: follow up of local suppliers on a regular basis. Perform quality inspection and factory acceptance of pieces of equipment manufactured by local suppliers. -□Installation phase: contribute to on-site installation along with project team, as well as on-site commissioning activities. * Supporting day-to-day communication between local and distant stakeholders for converging on accurate definition of need, specification, technical interfaces and project dependencies. * Support actively the Safran Test Cells local supply chain, on site installation, commissioning, and support activities Provide translation services (verbal and written) when required. * Lead his activities as project (scope, time, resources, cost, integration, communication, risk, quality, purchase) * Ensure arbitrage and co-decision on technical option in his scope. Give orientation to Senior Management decision * Edit lessons learned, improve practices for the benefit of the global team Qualifications: <ul style="list-style-type: none"> * Demonstrated awareness of international variances in cultural pertaining to global SMS activities * Proven ability to make sound judgments and decisions and have an understanding of how decisions affect business lines and the organization as a whole. * Ability to acquire expertise in different field service capabilities * Ability to survey his customers and co-develop a strategy that can formulate an opportunity for SMS * Ability to understand customers specific and generic, explicit and non-explicit needs, and support in proposing taylor made solutions * Able and willing to travel up to 50% of the time both domestically and internationally, as required * Strong communication skills both verbal and written with a proven ability to be assertive yet approachable delivering a positive customer service experience, even in case of claim or severe dissatisfaction * Demonstrate accuracy and thoroughness; actively seeks opportunities to improve and promote quality and monitors own work to ensure quality is met * Self-motivated, driven, organized, detail oriented, able to multi-task, able to prioritize activities * Self-starter with ability to work under pressure to deliver targets on time * Ability to locate and establish business relationships with key customer decision makers * Ability to manage multiple project activities and communicate goals, objectives, lead highly multidisciplinary team, identify and manage external stakeholders * Ability to work in different cultures with successful outcome * Ability to build consensus with support teams to provide customers with an excellent service * Proficient in MS Office programs to include Excel, Word, PowerPoint, and Outlook Education/Experience: <ul style="list-style-type: none"> * Bachelor's degree in related field required |

- * 5-8 years of experience required
- * Proven experience in Project Management of approximately \$2M-\$10M of yearly budget
- * Able to apply PMI or equivalent methodology
- * Proven skill in more than one Test Cells profession
- * Fluent in Chinese and English

Type de contrat Emploi
Société SAFRAN
Localisation Shanghai
Pays Chine
Expérience Expérimenté (3-10 ans)
Secteur Aéronautique - Spatial - Matériels de transport